

Course Information

Introduction to Lean Facilitation Part I

Instructor

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Course Objectives

1. The Lean fundamentals and how to begin teaching others these concepts.
2. An overview of Lean Facilitation, including: its' key components, best practices, and benefits.
3. The roles, responsibilities, and behaviors required to successfully facilitate an effective rapid improvement event.
4. The required standard work processes for the three stages of RIE Facilitation, as well as the necessary roles & responsibilities for leaders and participants.
5. Best practices for Lean facilitators and potential pitfalls to avoid.

Course Outline

- I. Lean Basics Review
- II. Lean Jeopardy
- III. Overview of Lean Facilitation
- IV. Lean Facilitation: The Players
- V. Three Stages of Rapid Improvement Events
- VI. Facilitation Tips
- VII. Summary; Plus/Delta

Course Schedule

9:00-9:45 Introduction/Lean Basics Review

9:45-9:55 Break

9:55-10:40 Lean Jeopardy

10:40-10:50 Break

10:50-11:35 Overview of Lean Facilitation

11:35-12:05 Lunch

12:05-1:15 Lean Facilitation: The Players

1:15-1:25 Break

1:25-2:25 3 Stages of Rapid Improvement Events

2:25-2:35 Break

2:35-3:15 Facilitation Tips/HW assignment

3:15-3:30 Wrap up/ Plus/Delta