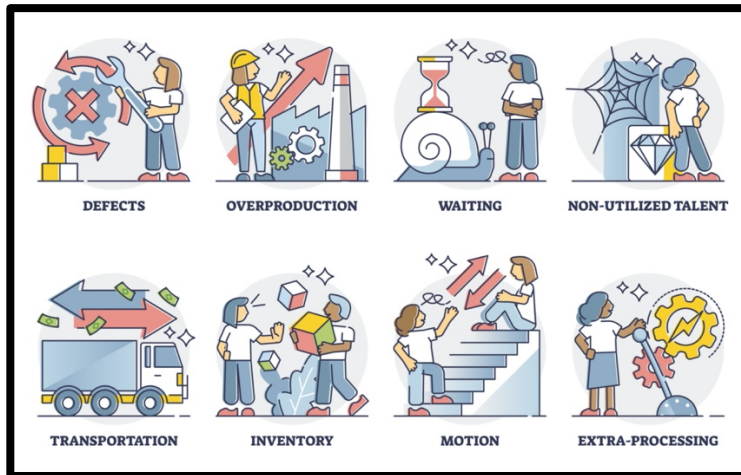# Eliminate the 8 Wastes with Lean Thinking Workshop

Workshop Objectives

Provide our member organizations' team members with the ability to:

- Distinguish the differences between the three categories of work from the perspective of our customers.

- Identify specific examples of each of the 8 wastes in any value stream through direct observation and humble inquiry.

- Investigate and discover the root causes of each type of waste.

- Use the Lean playbook to eliminate waste, prevent reoccurrence, and deliver impactful results.

Workshop Outline

1. Lean principle #1: The customer defines value.
2. **Value-added work** vs. **non-value-added but necessary work** vs. **waste**.
3. *Toast Kaizen* video and discussion.
4. 8 wastes overview: definition, root causes, and examples.
5. 8 wastes identification exercise.
6. Lean principle #2: Identify and map the value stream.
7. Overview of waste identification techniques: gemba observation, spaghetti diagrams, and fishbones.
8. Benefits of waste elimination and applicate case studies.
9. Overview of initial waste elimination methods: ECRS, mistake proofing, set up reduction, standard work, and 6S workplace organization.
10. Next steps.